



Police and Crime Panel

Date **Friday 17 September 2021**
Time **2.00 pm**
Venue **Council Chamber, County Hall, Durham**

Business

Part A

**[Items during which the Press and Public are welcome to attend.
Members of the Public can ask questions with the Chairman's
agreement]**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the meeting held on 19 July 2021 (Pages 3 - 10)
4. Declarations of interest, if any
5. Draft Police and Crime Plan - Report of Police and Crime Commissioner (Pages 11 - 60)
6. Media Report - Report of Police and Crime Commissioner (Pages 61 - 64)
7. Performance Progress Report - Report of Police and Crime Commissioner (Pages 65 - 66)
8. HMICFRS inspections - Report of Police and Crime Commissioner (Pages 67 - 70)
9. PCC Decision Records - Report of Police and Crime and Commissioner (Pages 71 - 76)
10. PCC Commissioning Update - Report of Police and Crime Commissioner (Pages 77 - 78)
11. Complaints Update - Report of Monitoring Officer and Clerk to the Police and Crime Panel (Pages 79 - 82)
12. Police and Crime Panel Work Programme update 2021/22 - Report of Head of Legal and Democratic Services (Pages 83 - 88)
13. Such other business, as in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

Helen Lynch
Monitoring Officer

County Hall
Durham
9 September 2021

To: **The Members of the Police and Crime Panel**

Durham County Council

Councillors D Boyes, L Hovvels, D Nicholls, J Nicholson, R Potts, A Savory
and M Simmons

Darlington Borough Council

Councillors J Dulston, B Jones and Wallis

Independent Co-opted Members

Mr N J H Cooke and Mr D K G Dodwell

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DURHAM COUNTY COUNCIL

At a Meeting of **Police and Crime Panel** held in Council Chamber, County Hall, Durham on **Monday 19 July 2021 at 9.30 am**

Present:

Durham County Council:

Councillors D Boyes, L Hovvels, D Nicholls, J Nicholson, R Potts, A Savory and M Simmons

Darlington Borough Council:

Councillors J Dulston, Mills and Wallis

Independent Co-opted Members:

Mr D K G Dodwell

1 Election of Chair

Moved by Councillor Boyes, **Seconded** by Councillor Wallis that Councillor L Hovvels be elected Chair of the Panel for the ensuing year.

Moved by D Dodwell, **Seconded** by Councillor R Mills that Councillor B Jones be elected Chair of the Panel for the ensuing year.

Upon a vote being taken it was

Resolved:

That Councillor B Jones be elected Chair of the Panel for the ensuing year.

2 Election of Vice-Chair

Moved by Councillor Boyes, **Seconded** by Councillor Hovvels that Councillor N Wallis be elected Vice-Chair of the Panel for the ensuing year.

Moved by Councillor A Savory, **Seconded** by Councillor J Dulston that Councillor J Nicholson be elected Vice-Chair of the Panel for the ensuing year.

Upon a vote being taken it was

Resolved:

That Councillor J Nicholson be elected Vice-Chair of the Panel for the ensuing year.

In the absence of Councillor B Jones, Councillor J Nicholson assumed the Chair.

Councillor J Nicholson in the Chair

3 Apologies for Absence

Apologies for absence were received from Councillor B Jones and N Cooke.

4 Substitute Members

Councillor R Mills as substitute Member for Councillor B Jones.

5 Declarations of interest

There were no declarations of interest.

Councillor Nicholson thanked the previous Chair of the Panel, Councillor L Hovvels, for her service to the Panel.

6 Minutes

The Minutes of the meeting held on 12 March 2021 were confirmed by the Panel as a correct record and signed by the Chair.

7 Acting Police, Crime and Victims' Commissioner's Annual Report

The Panel considered a report which presented the Police, Crime and Victims' Annual Report for 2020-21 (for copy see file of Minutes).

Mr S White, Chief Executive and Monitoring Officer, Office of the Police and Crime Commissioner presented the report to the Panel as the former Interim Police, Crime and Victims' Commissioner.

In presenting the report the Chief Executive and Monitoring Officer referred to the challenges faced over the last year as a consequence of the pandemic and paid tribute to the officers and staff of the Constabulary and of officers of the Office of the Police, Crime and Victims' Commissioner in their response to it.

Councillor Boyes thanked the Chief Executive and Monitoring Officer for his work as Interim Police, Crime and Victims' Commissioner. It was well documented that there had been an increase in alcohol consumption and in domestic violence incidents over the period of the pandemic and Councillor

Boyes was reassured that the first four bullet points in the Outcomes Progress section of the Annual Report focussed on these areas.

D Dodwell complimented both the Acting Police, Crime and Victims' Commissioner and the Chief Constable for their sensible response to the Barnard Castle incident during the pandemic.

Resolved:

That the Annual Report be noted.

8 Draft Police and Crime Plan

The Panel considered a report of the Police and Crime Commissioner which presented the draft Police and Crime Plan 2021-22 in advance of its launch for consultation (for copy see file of Minutes).

In presenting the report the Police and Crime Commissioner informed the Panel that she had carried out a survey between October and December 2020 to ascertain public priorities. Over 1,200 responses were received and this provided an idea of what local residents wanted addressing in the Police and Crime Plan. The Police and Crime Commissioner informed the Panel that the proposed priorities for 2021/22 were as follows:

- Safer Communities – Investment in neighbourhood policing to reassure public, tackle crime and ASB, provide prevention advice, solve problems, and build confidence;
- Safer Business – To gain a better understanding of the crime faced by businesses and shop workers to address business crime, threats and abuse;
- Safer Online – To tackle the emerging threats of cyber enabled crime by developing new tactics and capabilities to safeguard those using online platforms;
- Safer People - To protect, support and respond to victims, witnesses and vulnerable people and tackle abuse and exploitation in all their forms;
- Safer Roads - To prioritise and tackle the areas of highest harm and risk known as the fatal 4: speeding, mobile phones, drunk and drug driving, and seat belts;
- Safer Countryside – To understand and respond to the needs of rural communities and tailor services accordingly.

Councillor Boyes thanked the PCC for her presentation. The Draft Plan was a good start and consideration now needed to be given to how the priorities were prioritised and how much resource would be devoted to each priority. Councillor Boyes expressed disappointment at the ability to contact the police using the 101 number which rang for a period of time and then rang off. Councillor Boyes considered this could deter people from reporting

incidents. Councillor Boyes also referred to the use of off-road bikes and lack of police presence over the last 15 months or so which had led some to think they could 'get away' with anti-social behaviour. He expressed hope that as the country emerged from the pandemic there would be more of a police presence, including PCSOs, which had been the bedrock of community policing and intelligence gathering in County Durham.

The PCC replied that the 101 number was a top priority. There was an on-line facility to report incidents, although it was acknowledged this was not available 24/7. Referring to off-road bikes, the PCC was looking to support Operation Endurance.

Councillor L Hovvels referred to the Neighbourhood Wardens service and asked whether more powers could be devolved to the Wardens. Councillor Hovvels referred to off-road bikes and the cost of target hardening schemes which were very expensive for small communities.

The PCC replied that partnership working was part of problem solving and undertook to work with the Neighbourhood Wardens service to address problems. Target hardening schemes did not address the problems of off-road bikes but merely displaced them to another area and therefore the root cause of the problem needed to be addressed.

Councillor Potts raised the problem of PC and PCSO coverage in the Evenwood area. The PCC replied that she would investigate this issue outside of the meeting and provide feedback to Councillor Potts.

Councillor Potts referred to plans for a new custody suite and expressed concern that this would result in increased police officer time taking detainees to custody which in turn would lead to the removal of police officer resource from the front line.

The PCC replied that when she was elected she had undertaken a review of work on the new custody suite which had taken place, including the risk, the legal issues, the HMICFRS reports and she had visited every police station with a custody facility within County Durham and Darlington. She had also visited centralised custody suites in other force areas. Any decision made on the future of custody would be based on what was best for County Durham and Darlington.

Councillor Dulston considered that the areas of focus in the draft Police and Crime Plan were the correct ones and reflected concerns which were raised by communities. Councillor Dulston endorsed the comments made by Councillor Boyes regarding the 101 number.

Resolved:

That the report be noted.

9 Media Report

The Panel considered a report of the Office of the Police and Crime Commissioner which provided an update on press and social media coverage concerning the work of the Police and Crime commissioner since the previous meeting (for copy of report see file of Minutes).

Mr Dodwell complimented the Senior Media Officer on the level of social media activity.

Resolved:

That the report be noted.

10 Quarterly Performance Report

The Panel considered a report of the Police and Crime Commissioner which updated on performance against the Police, Crime and Victims' Plan 2018-21 (for copy see file of Minutes). Moving forward the report would continue to focus upon key performance measures that would overlay the new Police and Crime Plan 2021-2024.

J Trotter, Head of Policy, Commissioning and Accountability presented the report. The report was based on the old Police and Crime Plan and future reports would be based on the Police and Crime Commissioner's new Plan and the performance measures set within that.

Councillor Boyes was unsure how much weight could be attached to the report because people were finding it difficult to make contact through the 101 number and because the pandemic had presented unique circumstances.

Resolved:

That the report be noted.

11 PCC Decision Records

The Panel considered a report of the Police and Crime Commissioner which provided an update on the Police, Crime and Victims' Commissioner's decision register for 2020-21 and addressed the forward plan (for copy see file of Minutes).

Resolved:

That the report be noted.

12 PCC Commissioning Update

The Panel considered a report of the Police and Crime Commissioner which provided an update of funding committed to PCC strategic commissioning activities in the financial year 2021/22 and also provided a summary of PCC strategic commissioning funding by theme and strategic budget in 2020/21 (for copy see file of Minutes).

D Dodwell referred to the £525,491 COVID Emergency Grant which had been received and asked whether this had covered the additional demand caused by the pandemic. The Head of Governance and Finance replied that the grant covered the demand which could be identified.

Resolved:

That the report be noted.

13 HMICFRS inspections

The Panel considered a report of the Police and Crime Commissioner which outlined the findings of the recent inspections conducted by HM Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) that have required a PCC comment as follows:

- An inspection of how effectively the police deal with protests
- The police response to the coronavirus pandemic during 2020/ Custody services in a COVID-19 environment
- Review of policing domestic abuse during the pandemic- 2021
- Report on Hestia's super-complaint on the police response to victims of modern slavery

Resolved:

That the report be noted.

14 Complaints Update

The Panel considered a report of the Monitoring Officer and Clerk to the Police and Crime Panel which provided an update on the implementation on the procedure for handling complaints relating to the Police and Crime and Victims Commissioner (PCVC) or the Deputy Police, Crime and Victims Commissioner (where appointed) and to provide an update on the number of formal complaints received since the last meeting. (for copy see file of Minutes).

Resolved:

That the content of the report be noted

15 Police and Crime Panel Annual Report 2020/21 and Work Programme 2021/22

The Panel considered a report of the Head of Legal and Democratic Services which presented the Durham Police and Crime Panel Annual report 2020/21 and sought agreement to the Panel's Work Programme for 2021/22 (for copy see file of minutes).

Councillor Hovvels, as previous Chair of the Panel, thanked officers for their work over the previous year.

Mr Dodwell referred to the recent Call for Evidence in respect of remote meetings and asked whether any progress had been made in this area. The Monitoring Officer and Clerk to the Panel replied that this was a government consultation which had now closed. Feedback had been provided but no notification of any proposed changes had been received at this time.

Resolved

- (a) That the Durham Police and Crime Panel Annual Report be endorsed
- (b) That a report on the Panel's work programme for 2021/22 be presented to the Panel's next meeting.

The Chair informed the Panel that there was one item of urgent business to be considered relating to correspondence from the Home Office on the future resilience and succession plan.

16 Future Resilience and Succession Plan

The Chief Executive Officer reported a letter had been received from the Police Minister relating to PCC's considering and consulting with Police and Crime Panels in relation to the appointment of Deputy PCCs. It was likely that the government would legislate around the issue of succession planning. The PCC intended to consult with the Panel towards the end of the month.

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Police and Crime Panel

17th September 2021

Draft Police and Crime Plan Report of Police and Crime Commissioner



Purpose

1. To update the Police and Crime Panel with the latest version of the draft Police and Crime Plan 2021-2024, reflecting the results of the consultation process.

Background

2. Section 5 of the Police Reform and Social Responsibility Act 2011 requires me to issue a Police and Crime Plan for the area. I must issue a Police and Crime Plan within the financial year in which each ordinary election is held.
3. The Act requires that the Police and Crime Panel review a draft of the Plan, and publish a response, and that I must have regard and respond to any report or recommendations made by the Panel. I am bringing this refreshed plan to the Police and Crime Panel for review and comment before the final version is issued.
4. I would like to thank the Panel and all respondents for their contributions to the consultation.
5. I have received comments from the Chief Constable which have been reflected in this version of the plan.
6. This version of the Police and Crime Plan contains all the updates from the consultation process but will be subject to some changes to ensure factual accuracy and consistency of formatting prior to publication.

Recommendations

7. The panel reads and provides feedback on this final version of the Police and Crime Plan prior to its issue to the public.

Joy Allen
Police and Crime Commissioner

Appendix 1: Risks and Implications

Finance

Staffing

Equality and Diversity

Accommodation

Crime and Disorder

Children's Act 2004

Stakeholder/Community Engagement

Environment

Collaboration and Partnerships

Value for Money and Productivity

Potential Impact on Police and Crime Plan Priorities

Commissioning

Other risks

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Durham Police & Crime Plan 2021/24



Contents

Section		Page
1	Foreword from the Police & Crime Commissioner	3
2	Meet the Chief Constable	5
3	Force Area	6
4	The Public's Police and Crime Priorities – Plan on a Page	8
5	What Action Needs to Be Taken	10
6.1	Safer Communities	12
6.2	Safer Business	16
6.3	Safer Online	18
6.4	Safer People	20
6.5	Safer Roads	26
6.6	Safer Countryside	28
7	My Approach	30
8	Measuring Progress against the Public's Police and Crime Priorities	32
9	Relationship of the Police & Crime Plan to Community Safety Plans of Partners	34
10	Strategic Policing and National Policing Strategies	35
11	Collaboration	37
12	Policing Budget and Precept	38
13	Services for Victims and Grant Funding	43
14	Roles and Responsibilities	45



1. Foreword

from the Police & Crime Commissioner

Prior to my election as Durham Police and Crime Commissioner, I reached out to the people of County Durham and Darlington to ask them what my police and crime priorities should be. They told me very clearly that anti-social behaviour, drug use and drug dealing, fly tipping, speeding and vandalism were their main areas of concern.

They also shared their experiences of crime and the fear of crime in their communities and told me what they would like to see improved. I hope my vision to make the communities of County Durham and Darlington safer, stronger and more resilient to crime and anti-social behaviour will deliver what matters most to them.

Achieving this vision is important because resilient and cohesive communities are more likely to engage with services, report crime and anti-social behaviour and get involved in making their areas safer, cleaner and greener.

To reduce crime and anti-social behaviour we need to get better at targeting police and partner resources efficiently and effectively. This can only be done if residents report all crime and anti-social behaviour to the relevant agencies. Unfortunately, this is often not the case. In fact, 34% of people responding to my Police and Crime Survey who had been a victim of crime did not report it which could be explained by the fact that 68% found it difficult to report issues.

Policing should be intelligence led and data driven so I intend to make it easier, faster and more convenient to report crime and anti-social behaviour, giving residents the confidence and reassurance, they need to report issues.

Good local intelligence enables analysts to provide our neighbourhood and specialist teams with timely and accurate information that identifies hot spots of crime. This in turn facilitates effective multi agency problem

solving approaches which develop local solutions to local problems.



As your Police and Crime Commissioner I will do all I can to prevent crime occurring in the first place. I was shocked to learn that only 6% of residents in my survey agreed they received regular crime prevention advice. So, I am determined to embed a prevention first culture to reduce crime, victimisation, offending and the number of people killed and seriously injured on our roads.

I will work with the Chief Constable to ensure we do all we can to protect victims of crime and anti-social behaviour and deter offending and re-offending by recognising the symptoms of crime, understanding the causes and intervening early to stop offending behaviour.

We will endeavour to disrupt crime at every level and reassure the public confidence that the Police will relentlessly pursue those who

profit from crime and ensure they are brought to justice.

This is my first plan that has been and will continue to be informed by local residents, partners, businesses and I look forward to working with everyone over the coming years to deliver safer, stronger and more resilient, towns, villages and City.



2. Meet the Chief Constable



Jo joined Durham Constabulary in November 2016 as Deputy Chief Constable and has contributed to the force's continued outstanding performance. She was appointed Chief Constable of Durham in June 2019, becoming the first woman to hold the post in the force's 180-year history, and has steered the force through the challenges generated by the Covid-19 pandemic.

As Chief Constable, Jo has made it her top priority to tackle high harm crime, with a fresh focus on those offences which have the greatest impact on victims and communities.

During her leadership, Jo has overseen additional resources allocated to Safeguarding teams and an emphasis on delivering justice for survivors of rape, through improved investigations and better ties to the CPS, which has led to Durham having one of the highest charging rates for rape of any force in the UK.

Jo is a powerful and visible advocate of equal rights for all and has championed the cause of inclusion at every level of the force, adding the principle to Durham's core values and making a public commitment through the force's new Inclusivity Charter, a pledge to address equality of opportunity at every level of policing.

She has adopted a problem-solving approach to policing, applying original and progressive thinking to some of the most intransigent issues facing policing, such as Durham's world-leading Checkpoint programme which aims to address the revolving door of reoffending by tackling the underlying causes of criminal behaviour. And she has placed a very public emphasis on the wellbeing of her officers and staff: including an early commitment to equip

and train all frontline officers with Taser and her pioneering use of victim impact statements in court to support officers who have been assaulted in the line of duty. On a national level, Jo works on behalf of the National Police Chiefs Council in the areas of Information Management and Criminal Justice Case Progression.

Jo is looking forward to working with Joy on her Police and Crime Plan and to deliver the priorities in partnership across the county and borough.

3. Force area

Durham Constabulary provides policing services to the areas of County Durham and Darlington, covering 936 square miles with approximately 15 miles of coastline in the North East of England. It serves a residential population of around 0.6 million. The population is increased by University students and the large numbers who visit or travel through the area each year. Durham has many areas of outstanding natural beauty and is home to Durham Cathedral, a world heritage site attracting many visitors. Demographics are varied with both urban and rural communities, some affluent, others with significant poverty and deprivation. Four prisons operate in the area, one being a reception prison servicing Durham, Newcastle and Teesside.

Our population of the area is predominantly White British but we do have pockets of diverse cultures and populations, in Durham City, Darlington, and some of our larger towns. It is vital that we understand the needs of

people with protected characteristics and work closely with them.

The force area is also economically diverse. It is experiencing a significant direct investment in jobs and infrastructure, most visibly in Durham City and Darlington, and economic growth will help contribute to our communities being safe and strong, and places where people want to live, work and spend their leisure time. However, many people in our area live in very difficult financial

circumstances. Many of the towns and villages, particularly in the east, have challenges resulting from industrial decline, with high degrees of unemployment.



In our villages, and in the rural areas to the west of the area, we also see problems associated with social isolation. These different challenges require different responses, and it is incumbent that we work with all partners in all sectors and particularly communities themselves to tackle and resolve these problems.

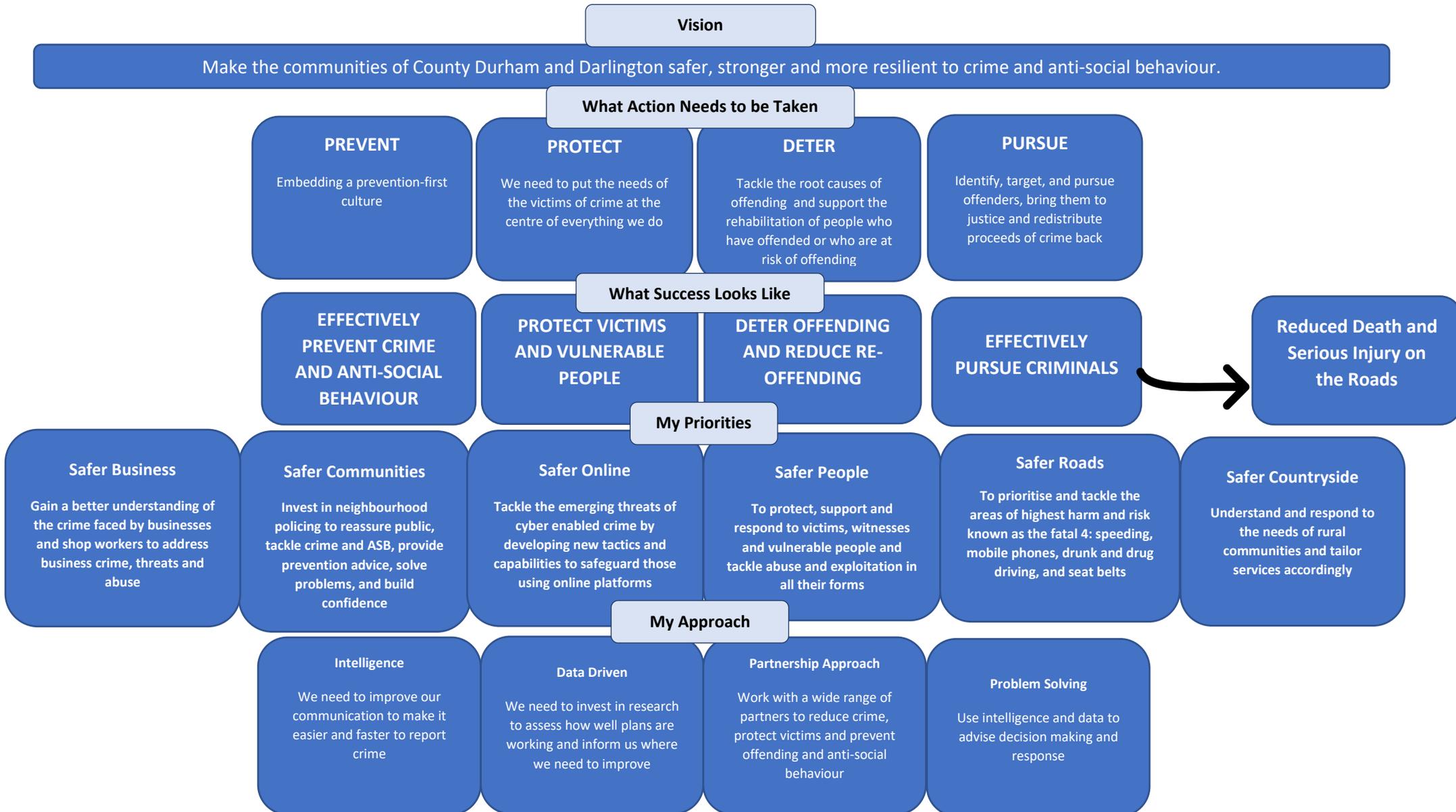
There is a strong history of partnership working across County Durham and Darlington. We work proactively and determinedly to build productive relationships with agencies, to achieve our common aim of keeping our communities safe and enabling our people to thrive. Both Local Authority Areas within the Constabulary area have an overall partnership which is underpinned by a series of thematic partnerships including, Community Safety Partnerships (The Safe Durham Partnership and Darlington Community Safety Partnership). Effective partnership working has led to positive outcomes for the communities of County

Durham and Darlington as these areas continue to be among the safest places to live and work in the UK.

We work closely with Durham County Council, Darlington Borough Council, local NHS Clinical Commissioning Groups, NHS England, Probation Service, North East Prisons, the Crown Prosecution Service, HM Courts and Tribunal Service, County Durham and Darlington Fire and Rescue Service, Home Office, Ministry of Justice, Association of Police and Crime Commissioners, National Police Chiefs' Council, and a wide range of voluntary and community sector partners.



4. The Public's Police & Crime Priorities – Plan on a Page



Vision

My vision is to make our communities safer, stronger, and more resilient to crime and anti-social behaviour. I want people in County Durham and Darlington to feel safe and secure in their own homes and in their communities.

From my Police and Crime Survey, I know residents in County Durham and Darlington are concerned about the crime and disorder they see in their neighbourhoods, such as anti-social behaviour, drug use and drug dealing, fly tipping, speeding and vandalism.

I will work with local partners to get more funding for County Durham and Darlington

and to enable the police and PCSOs to spend more time on our streets.

Policing alone cannot tackle crime and disorder – help is needed from our communities to provide better intelligence to help us prevent crime, protect individuals, deter offending and reoffending, and pursue offenders.

Resilient and confident communities are more likely to report crime and anti-social behaviour, and they are also more likely to work with others to prevent crime and disorder. I want to make our communities feel safe and have confidence in working together.



5. What Action Needs to Be Taken

My Plan is centred on achieving four key actions: **Prevent, Protect, Deter and Pursue**

PREVENT: I will seek to embed a prevention-first culture and promote a public health approach in our work and that of our partners.

By:

- Ensuring those working on the front line are increasingly focused on preventing crime – as opposed to reacting to crime.
- Training all staff working in a public contact role in preventative policing to a nationally agreed standard.
- Providing our people with the technology, skills, capacity and personal support to prevent crime and reduce demand.
- Introducing specialist Cyber Prevention Officers and expand Cyber Volunteering opportunities to prevent cyber-crime and victimisation.

PROTECT: I will put the needs of victims of crime at the centre of everything we do.

By:

- Protecting frontline policing to keep our communities safer, stronger and more secure.
- Reviewing services with the Chief Constable to ensure that victims of crime are given full support.
- Working alongside the Victims' Commissioner to influence national policy and ensure that best practice is reflected locally.



DETER: I will tackle the root causes of offending and support schemes that prevent crime and the rehabilitation of people who offend or who are at risk of offending.

By:

- Developing solutions that address repeat offending and break patterns of reoffending.
- Supporting local criminal justice partners and ensure that the Police, Youth Offending Services, Crown Prosecution Service, Courts, Probation Service and Prisons work together to support victims.
- Liaising with Public Health, Housing, Employment and Mental Health services to ensure that potential offenders get access to the support that they need.
- Adopting a public health approach to reducing crime. Recognising the symptoms of drug use, alcoholism, gambling, mental health

etc, by understanding the causes and intervening early to stop the escalation of symptoms to help reduce criminal and anti-social behaviour.

- Developing an improved understanding of the needs profile of females who offend.
- Supporting the development and use of Restorative Justice.



PURSUE: I will identify, target, and pursue offenders to bring them to justice.

By:

- Using proceeds of crime to help the recovery of victims and the restoration of our communities.
- Disrupting organised crime at every level ensuring the public can see those who try to profit from crime are pursued and brought to justice.
- Ensuring the Police and partners use the full range of enforcement legislation available to them.
- Taking enforcement action against those who endanger the lives of road users and pedestrians.

My Priorities



6.1 Safer Communities

Engage and empower communities to play an active role in crime prevention and resolving local issues.

Anti-social Behaviour

I will work with the Chief Constable and partners to:

- Appoint an Anti-Social Behaviour Champion to spearhead multi-agency action to address persistent anti-social behaviour and chair Community Trigger resolution meetings.
- Tackle quality of life issues that matter most to residents such as anti-social behaviour, fly tipping, vandalism and dog fouling.
- Ensure signposting is reinforced with a clear distinction of who to direct ASB related issues to.
- Lobby the Home Office to consider replicating legal powers currently available to police in Scotland to enable our officers to serve warnings, fines and seize equipment from noisy, inconsiderate neighbours.
- Ensure the availability of a trauma informed approach to support victims of

persistent, unresolved anti-social behaviour.

- Display guidelines on how to enact the (ASB) Community Trigger prominently on websites, notice boards and publications to enable all victims of anti-social behaviour to seek redress.
- Work with Durham University and the local authority to address student related ASB problems.
- Encourage victims to submit a written account of the impact of ASB and be entitled to read it or have it read out on their behalf at the Community Trigger Meeting.
- Review how the Police, Darlington Borough Council and Durham County Council take ownership of ASB reports to ensure people get the right support at the right time by the right organisation.
- Use the full suite of criminal and civic tools and powers to address anti-social behaviour effectively.

- Enable victims of ASB to attend a resolution meeting to explain the impact the ASB behaviour is having on them.
- Provide ongoing communication on what is being done locally to tackle ASB across media platforms.

Neighbourhood Crime

I will work with the Chief Constable and partners to:

- Work with partners to establish area based multi-agency hubs to support collaborative problem-solving approaches to reduce crime, anti-social behaviour and victimisation.
- Ensure Police teams are more visible and accountable – and there is a named and visible local officer or PSCO in every neighbourhood.
- Put more Police Officers back on our streets.
- Explore the feasibility of establishing a Community Orientated Policing (COP) bank similar to the NHS nursing banks to address demand pressures and provide additional capacity to respond to localised problem-solving solutions.
- Set up Community Safety Volunteer, Employment and Training (VET) Agency to support, promote careers and volunteering opportunities in the criminal justice sector.

- Engage with and empower communities to enable them to play an active role in crime prevention and resolve local issues.
- Involve people with lived experience when working with victims of crime, anti-social behaviour, addictions, and abuse.
- Work with partners to ensure the public know where to report issues and access the right services, at the right time from the right agency.
- Promote and support a multi-agency problem-solving strategy to prevent and address neighbourhood crime (burglary, robbery, theft from the person and vehicle crime).
- Ensure an effective integrated offender management scheme for identifying neighbourhood crime offenders and intervening to prevent reoffending.
- Promote and increase the take up of Keep In The Know.
- Encourage residents to report crime so positive action can be taken.



Serious and Organised Crime

I will work with the Chief Constable and partners to:

- Ensure the police force has the necessary resources to respond to serious and organised crime threats (firearms, drugs, child criminal exploitation, fraud, economic crime, cyber, modern slavery, human trafficking).

- Deliver on the strategic policing requirement.
- Tackle and disrupt organised crime groups behind drug activity.
- Recognise the exploitation of children and young people and continue to identify and safeguard those most at risk.
- Continue to work with law enforcement agencies; local authorities; non-

governmental organisations and charities to coordinate the local, regional and national response to modern slavery through the National Anti-Trafficking and Modern Slavery Network.

- Develop a public health approach to shape the partnership work to prevent and reduce Serious Violence.



The co-operative food

Page 28



6.2 Safer Business

To increase our understanding of the crime, threats and abuse faced by businesses and shopworkers.

- Strengthen engagement with local businesses by providing targeted crime prevention advice, to protect themselves and retail workers.
- Gain a better understanding of the crimes faced by business and ensure they get the support they need to keep themselves and customers safe.
- Take steps to tackle violence against shop workers and support to the Co-op's Respect for Shop Workers and USDAW campaigns.
- Work with businesses to help them prevent and reduce business crime such as theft, cyber-crime, cyber-attacks, and fraud.
- Promote the use of SentrySIS as an online tool for business crime recording.
- Support and respond to feedback around the night-time economy and promote preventative measures such as pub watch.
- Support the roll out and development of shop/retail watch schemes and supportive partnerships that address business/retail crime.





DURHAM
CYBER SAFETY



Install updates



Use strong passwords



Avoid Scams



Monitor your online privacy



6.3 Safer Online

Tackle the emerging threats of cyber enabled and dependent crime by developing new tactics and capabilities to safeguard those using online platforms.

- Fund and promote cyber fraud awareness campaigns.
- Support the roll out of cyber-crime prevention volunteers who educate the public on how to protect themselves from cyber enabled crime.
- Introduce specialist Cyber Prevention Officers.
- Invest in digital investigation and intelligence to improve understanding of the digital footprint to combat internet cyber enabled and cyber dependent criminality.
- Pursue and bring to justice those who groom children online or those who download or share images of abuse and protect those at risk.
- Raise awareness of how children and adults can stay safe online, how to recognise online grooming, exploitation, and radicalisation.
- Support vulnerable people to be safe online through educational programmes.
- Contribute to National Policy discussions to support local practice.



CORNFORTH HOUSE



6.4 Safer People

Invest in neighbourhood policing to reassure the public, provide prevention advice, solve problems, protect the vulnerable, and build confidence.

Victims of Crime and Anti-Social Behaviour

I will work with the Chief Constable and partners to:

- Help keep people safe in their homes by working with the local authorities, Health and the Fire and Rescue Service to provide Total Home Safety advice.
- Appoint a Victims' Champion to ensure the voice of victims is at the centre of everything we do.
- Work with partners to ensure delivery of seamless high-quality support for victims that enables them to cope with, and recover from, their experience.
- Ensure victims feel empowered and confident in reporting crime to the police, reassuring them of the journey through partner services.
- Ensure compliance with the Code of Practice for Victims of Crime so that victims are aware of and can access their rights.

- Commission high quality services so that victims have access to a range of specialist support services for them and their families at any point and whether they report to the police or not.
- Ensure victims are read their rights at the point of report or as soon after as possible as with offenders.
- Improve safeguarding for vulnerable adults.
- Continuously review and seek to improve those services we commission and co commission to support victims of crime.



Mental Health

I will work with the Chief Constable and partners to:

- Work with Community Mental Health Trusts to ensure that the police are the service of last resort and not the service of first resort for people suffering a mental health crisis.
- Liaise with Public Health, Housing, Employment and Mental Health services to ensure that potential offenders get access to the support that they need.
- Maintain a multi-agency approach to enable an appropriate response to support people with mental health needs who come in contact with the police and criminal justice system.
- Ensure that mental health concerns are addressed for those identified as missing from home, working with the force to promote and develop their links with services such as missing people, the Samaritans, familiar faces and street triage.

Hate Crime

I will work with the Chief Constable and partners to:

- Promote hate crime prevention initiatives and encourage and facilitate the reporting in all forms of hate crime.
- Introduce voluntarily recording of misogyny as a hate crime indicator.

Young People

I will work with the Chief Constable and partners to:

- Support and work with schools to reduce school exclusions and off rolling so that we keep children in school education.
- Ensure policies about young people will be made after engaging and involving young people.
- Work with partners agencies to keep care-experienced young people out of the criminal justice system.
- Divert young people from becoming involved in crime and anti-social behaviour through a range of education, employment, leisure, and training activities.



Domestic Abuse and Sexual Violence

I will work with the Chief Constable and partners to:

- Support the use of robust domestic violence perpetrator programmes to prevent domestic violence and abuse happening in the future.
- Develop a violence against women and girls' strategy aimed at changing attitudes and improving our knowledge of and response to the crimes that predominantly affect women and girls so that no woman needs to live in fear and girls grow up knowing they are safe.
- Ensure the full powers included in the DA Act are used to protect and support victims and result in meaningful consequences for perpetrators including the effective use of domestic abuse protection notices, domestic abuse protection orders and restraining orders.

- Deliver on the recommendations included in the national End to End Rape Review.
- Work with partners to develop and maintain a high-quality Sexual Assault Referral Centre service that meets local needs and national standards.
- Ensure that stalking legislation and powers are effectively adhered to and measured.
- Ensure the police force works in partnership with probation to manage High Risk Offenders through Multi-Agency Public Protection Arrangements (MAPPA), Sexual Offender, Domestic Abuse Perpetrator initiatives and Foreign National Offenders initiatives.



Drug, Alcohol and Gambling Harm

I will work with the Chief Constable and partners to:

Drugs

- Divert those suffering with chronic addiction away from the criminal justice system towards treatment and harm prevention.
- Support the recommendations made in the review of drug use by Dame Carol Black, contributing to and encouraging a partnership approach to address issues more efficiently.
- Support the ongoing use of Naloxone to prevent deaths from drug use.
- Develop multi-agency strategies and fund initiatives to reduce the harm caused by drugs in the community.

Alcohol

- Commission research into the cost of alcohol harm to Durham Constabulary.
- Lobby for Minimum unit pricing, working with Balance North East.
- Promote the voluntary use of sobriety tags and alcohol interlocks.
- Promote awareness of the dangers of excessive alcohol consumption through engagement with charities such as 'One Punch North East'.
- Prevent and manage violent incidents by continuing to promote the use of the 'Cardiff model' combining data from the force and local hospitals to highlight areas where violence is more prevalent.
- Support the introduction of alcohol harm reduction partnership to tackle underage drinking and related anti-social behaviour.
- Support the work of the licensing unit to reduce the harm caused by alcohol and gambling in the community.

Gambling

- Commission research into gambling related harm (GRH) and gambling disorder.
- Consider gambling related harm when investigating crimes.
- Encourage those presenting with GRH to be referred to appropriate support to prevent further harm and crime.
- Add additional question to ask victims of domestic assault to specifically include gambling (in addition to drugs/alcohol).
- Advocate introducing a gambling treatment requirement as part of community sentences at court.
- Train police, PCSOs to identify gambling addiction and to understand the links between suicide, mental health, homelessness, domestic abuse, child neglect and gambling.
- Press for the Gambling Commission to thoroughly investigate operator's code of conduct to identify negligent behaviour before charging and sentencing.

- Introduce mandatory screening questions around gambling at the point of arrest in custody.
- Develop partnership work to reduce substance, alcohol and gambling misuse which are closely linked to crime and reoffending.





6.5 Safer Roads

Prioritise and tackle the areas of highest harm and risk: speeding, mobile phones, drunk and drug driving and seat belts.

- Invest in analytical capability necessary to identify risks and threats on the road network.
- Develop a social media strategy to promote safer roads.
- Improve signposting to enable parishes, towns, schools, individuals, and communities to share their concerns about road safety issues in their locality.
- Work with the community and local elected members of all parties to tackle road safety concerns in our communities.
- Adopt a Vision Zero approach to reduce deaths and serious injuries from our roads.
- Encourage and develop volunteer action to improve road safety such as community speed watch and junior road safety.
- Enhance support for victims of road traffic accidents and families.
- Take enforcement action and educate those who endanger the lives of road users and pedestrians and support tougher sentences for dangerous driving.
- Lobby for educational programmes to be used alongside enforcement/criminal prosecution for more serious categories of road traffic offences.
- Ensure resources allocated to policing the strategic roads network are sufficient and be satisfied that effective partnership arrangements are in place.
- Lobby the government to ensure a more effective, efficient, and sustainable forensic collision capability.
- Campaign for the government to allow local retention of income from enforcement to be directed towards local road safety initiatives.
- Introduce as soon as practicable Operation Snap and encourage drivers to purchase dash cams. This initiative uses video footage from road users to pursue dangerous drivers.
- Continue to invest in Operation Endurance to tackle the menace of off-road bikes and take enforcement against illegal e-scooters.
- Work with the local authorities on road safety improvements that would reduce speeding.





6.6 Safer Countryside

Understand and respond to the needs of rural communities and tailor services accordingly.

- Tackle fly-tipping in rural areas and invest in and support rural policing to prevent crime.
- Support the force and rural communities in their use of new technologies to keep our communities safe.
- Strengthen and support Rural Watch.
- Introduce a Rural Road Users Advisory Panel and bring local authorities, elected members, rural business, farmers, horse riders, cyclists, and ramblers to address and respond to dangerous road users and accident black spots.
- Support ROSPA campaign targeting rural motorcyclists.
- Increase levels of crime reporting in rural communities.
- Expand the community safety responder programme in the rural area.
- Work with the Home Office, Ministry of Justice and Police and Crime Commissioners to facilitate a co-ordinated approach to rural crime.
- Ensure rural police teams are more visible and accessible – and there are nominated and visible local officers or PSCO.
- Increase confidence of rural communities in policing by improving community safety through a Rural Safety Plan, to be developed in consultation with the rural community (via bespoke surveys) and Durham Constabulary.
- Include rural crime as a strategic objective and ensure effective cross boarder policing.
- Work with partner organisations to identify ways to make it easier and quicker to make safety improvements on country roads to address rural speeding and undertake targeted rural safety enforcement.
- Ensure reports of crime in rural areas are investigated in a timely manner.



7. My Approach

Partnership Working

I will work with a wide range of partners to reduce crime, victimisation, offending and anti-social behaviour.

By:

- Involving key stakeholders and partners at all levels (nationally, regionally and locally) to address crime trends, root causes and break inter-generational cycles of harm.
- Supporting the roll out of multi-agency Problem Orientated Partnership (POP) hubs to help build cohesive and resilient communities.

The overall approach to tackling crime and anti-social behaviour requires effective partnerships with the police – in collaboration with local residents and representatives from the public, private and voluntary sector. This approach is the foundation of my vision.

Intelligence led

Residents have told me that it is not easy to report crime, and that just over a third of them did not report it to the police. The College of Policing estimates that for any given force, between 60-80% of demand on police time comes from non-crime related incidents. Residents are often confused about where to report issues, be it the Police, Council, Fire & Rescue, or health services. Because of this, the Force experiences significant and increasing demand for non-crime incidents, which are often linked to issue of vulnerability, public protection and safeguarding.

I will improve our communication channels to make it easier and faster to report crime and anti-social behaviour (ASB) to the Police and appropriate agencies.

By:

- Procuring technological solutions to enable officers to gather information about victims, offenders and location to enable them to target resources efficiently and effectively.
- Encouraging the public to report issues to the appropriate agencies.
- Improving responsiveness of 101 service.

Data Driven

I will invest in research, evaluation of initiatives and analytical capability to provide timely and accurate information of what works and facilitate evidence led practice.

By:

- Using data to inform decision making, target resources to areas of high demand and risk, to tackle crime and protect victims.
- Providing suitable resources for collecting, compiling, analysing, and disseminating data.
- Improving data and intelligence sharing between agencies.

Problem Solving

I will use intelligence and data to inform our local decision making and response.

By:

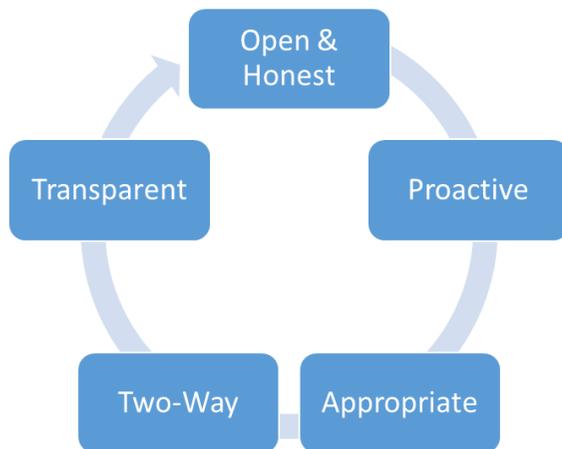
- Investing in analytical capacity for the development of thematic and geographic problem solving.

- Championing the adoption of problem-solving approaches between partners.
- Investing in appropriate architectural liaison capacity to design out crime in housing estates, town centres, car parks, children's homes, housing estates etc.



8. Measuring Progress against the Public's Police and Crime Priorities

As Police and Crime Commissioner, I am committed to being the voice of the people on policing, victims, and community safety matters. I am here to ensure that community needs are met as effectively as possible, and to improve local relationships by building confidence and restoring trust. Community engagement is one of central responsibilities of my role. I will work hard to be visible in our communities during my time in office. My approach to communicating and engaging with you is illustrated here:



There are four main types of communication which I will be using to achieve effective and efficient communication with you as residents.

EDUCATE: We will proactively educate local communities on the work of my Office and continue to grow awareness of the work we do with local partners and organisations.

INVOLVE: We will involve our partners in joint releases and campaigns where possible. This will build establish relationships and amplify the key messages we need to deliver.

INFORM: We will be open and honest, and keep you informed on the activities of the Office, community safety, victims and criminal justice issues.

CONSULT: This allows informed strategic planning and decision making, such as consultation on a proposed increase to the precept. My media team will support with engagement with press and getting my messages out there. Analysis of results would be presented, and I will make an informed decision based upon the consultation results.

I will do this through the following routes:

- One to one private appointments
- Drop-in surgeries
- Consultations and surveys (online as well as through community centre hubs)
- Social media
- Independent Custody Visitors

- Independent Scrutiny Panels (BUS- BAME arrests, Use of Force, Stop and Search), Domestic Abuse, Rape, Out of Court Disposals, Ethics Committee and Complaints.
- Press and transparency
- Website

- Community meetings- For example, Police and Communities Together-PACT and Area Action Partnerships- AAP
- Community Events
- Consultation with those who have lived experience
- Public Accountability Meetings

All the above provide a wealth of feedback by which services can be improved and the police held to account.



9. Relationship of the Police & Crime Plan to Community Safety Plans of Partners

Keeping vulnerable children and adults safe is a key priority for me and it is important there are close links with the Safe Durham Partnership, the Darlington Community Safety Partnership, and the Local Criminal Justice Partnership. The Police & Crime Plan has been developed in close collaboration, drawing on a clear body of evidence and understanding of the needs of communities in County Durham and Darlington. The priorities which each plan sets are therefore aligned, and the partners work closely to ensure they are delivered to meet the needs of our local communities. Please refer to the table below to see how the Police and Crime Plan aligns to other plans.

PCC Plan	Safe Durham Partnership Plan	Darlington Community Safety Plan	LCJP Plan
Safer Communities	<ul style="list-style-type: none"> Promote being safe and feeling safe in your community Reduce Reoffending 	<ul style="list-style-type: none"> Promoting Safer Places Building Strong and Cohesive Communities 	<ul style="list-style-type: none"> An end-to-end system for supporting victims and witnesses An end-to-end system for rehabilitating offenders and reducing offending Efficient and integrated criminal justice system
Safer People	<ul style="list-style-type: none"> Support victims and protect vulnerable people from harm Alcohol and substance misuse reduction 	<ul style="list-style-type: none"> Protecting and Supporting Vulnerable People Violent Crime and Domestic Abuse 	
Safer Business	<ul style="list-style-type: none"> Tackle and prevent cyber enabled crime 	<ul style="list-style-type: none"> Promote Safer Places 	
Safer Online	<ul style="list-style-type: none"> Tackle and prevent cyber enabled crime 	<ul style="list-style-type: none"> Protecting and Supporting Vulnerable People 	
Safer Roads	<ul style="list-style-type: none"> Promote being safe and feeling safe in your community 	<ul style="list-style-type: none"> Promoting Safer Places 	
Safer Countryside	<ul style="list-style-type: none"> Promote being safe and feeling safe in your community 	<ul style="list-style-type: none"> Building Strong and Cohesive Communities 	



10. Strategic Policing and National Policing Strategies

The government's Beating Crime Plan aligns with the priorities laid out in my Police and Crime Plan as well as the SPRs and Policing measures respectively. I will take the Beating Crime Plan into account during the delivery of my own plan, specifically around, serious violence and SOC, neighbourhood crime and ASB, victim support, 'hidden harm' and, fraud and online crime.

Strategic Policing Requirements (SPRs)

SPRs support the Chief Constable and I to ensure we fulfil forces' national responsibilities. It enables us to plan effectively together for challenges that go beyond force boundaries. The SPRs also support my ability, and statutory obligation, to hold the Chief Constable to account for the ability to deliver these functions:

- Contribute to the Counter Terrorism Strategy to Pursue, Prevent, Protect, and Prepare;
- Contribute to the Serious and Organised crime Strategy to Pursue, Prevent, Protect, and Prepare;
- Respond adequately to a national cyber security incident;
- Ensure the ability to keep the peace by preventing and managing public disorder;

- Respond adequately to civil emergencies which require a national response; and,
- Respond adequately to reports of Child Sexual Abuse.

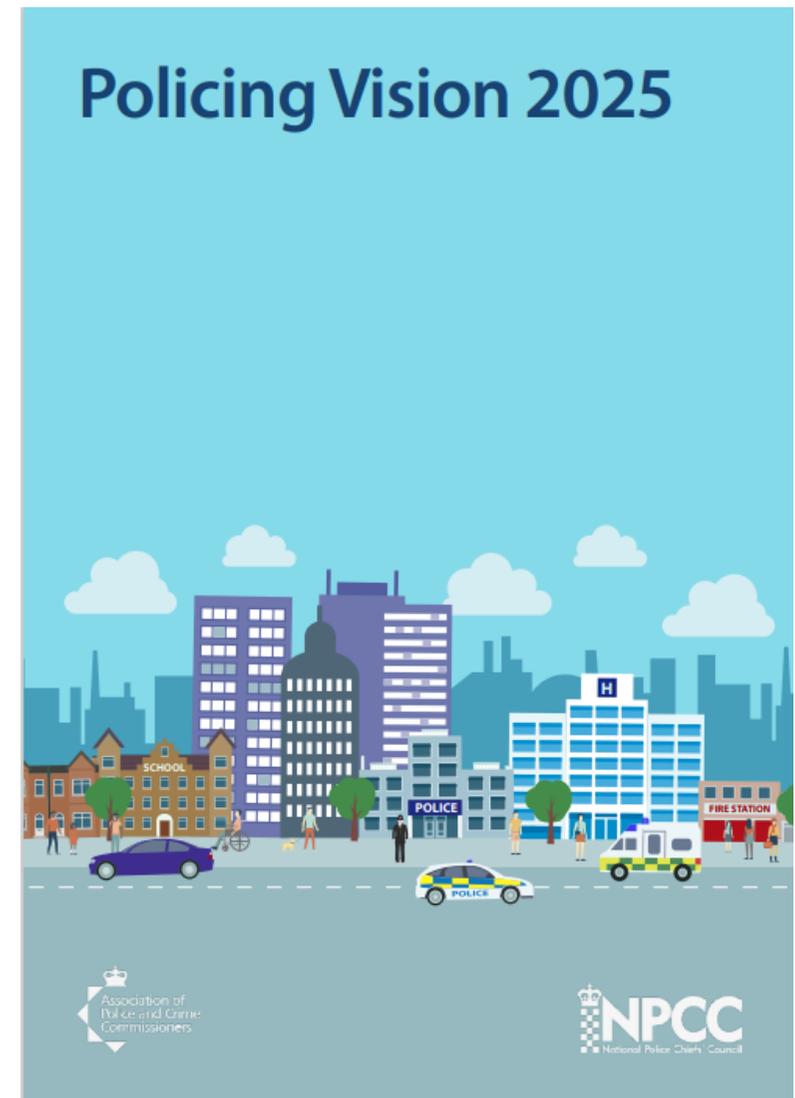
Policing Measures 2021

The National Crime and Policing measures are set by the Home Office and are intended to lay out the Government's key national priorities on crime. It will be important for me to inform the public on how Durham Constabulary is performing against these measures and contribute to setting of local priorities where appropriate.

- Reduce Murder and other homicides;
- Reduce serious violence;
- Disrupt drugs and County Lines;
- Reduce Neighbourhood Crime;
- Tackle Cyber Crime;
- Improve satisfaction amongst victims – focusing on Domestic Abuse

Policing Vision

The Policing Vision 2025 can only be delivered by the whole of policing working together collaboratively in the public interest. Along with the Chief Constable, I will work with national bodies like the College of Policing, National Crime Agency and staff associations, our officers, staff and volunteers at every level and our many partners across the public sector – we all have a vital role to play in delivering these reforms. The Police Reform and Transformation Board, with membership from across policing, will oversee and support the changes. The Force is currently working against the National Police Chiefs' Council Diversity, Equality & Inclusion Strategy (2018 -2025) so that by 2025 policing will be a profession with a more representative workforce that will align the right skills, powers and experience to meet challenging requirements.



11. Collaboration

Examples of collaboration with partners include:

- **Evolve Legal Services** -This is a three-way collaboration with Durham Constabulary, Cleveland Police and North Yorkshire Police. Through the programme, each of the police services explore ways to work together across organisational boundaries, to increase operational resilience, improve services for communities and achieve financial savings.
- **NERSOU** (North East Regional Special Operations Unit) - This was established in October 2013 and is the North East Regional Organised Crime Unit, a collaboration between Northumbria, Cleveland and Durham Constabulary. The unit creates additional specialist capacity and capability through effective partnership working and collaboration to deliver an increased response to tackling serious and organised crime that transcends force borders in the region.
- **ICT development** - Digital technology collaborative arrangements in place between Durham Constabulary and Cumbria Police.
- **Fire Collaboration** - The Constabulary share buildings with Fire & Rescue, located in Barnard Castle and Newton Aycliffe. This works well

in terms of sharing costs and engaging team working and sharing knowledge.



12. Policing Budget and Precept

Budget

I have a budget of £135.8m for 2021/22. Of the revenue budget £133.4m is delegated to the Chief Constable to fund the operational policing service. The balance of £2.4m is held by me to fund the office budget, audit and governance, community safety and victim services.

The cost of my office budget, audit and governance services is £1.1m. I will spend the balance of £1.3m on community safety, reducing reoffending and victims' services activities. I also receive government grants of £1.3m to commission services for victims of crime.

I will work with partners where shared needs and priorities exist to problem solve and support the joint resourcing necessary to implement the agreed solutions. The resourcing can be in the form of matched funding, specialist expertise or use of assets. I will participate in collaborative funding and resource bids to maximise the benefits for the communities of County Durham and Darlington. I recognise the

community must be at the heart of the conversations leading to solutions that are delivered in partnership within the community.

I have also set a capital budget of £13.2m which includes investment in buildings, fleet, technology, and equipment. This is funded from a combination of government grant, council tax and the proceeds from the sale of assets.

Precept

The precept was increased by £15 for 2021/22. This has increased the precept to £230.24 per household for a Band D property in County Durham and Darlington. This is around £11 below the national average. This will enable the Constabulary to retain the number of Police Officers and Police Community Support Officers (PCSO). Most of the properties liable for council tax are in the lowest band, Band A, which has a police precept of £153.49.

Fair Funding

Like other forces, Durham receives its funding from two sources: central government grant and local precept. Durham currently receives 71% of its funding from government, and 29% from precept. Durham has above average spend per head for overall funding but below average funding per head for the funding raised through the local precept. The ability to raise funding through the local precept is limited by the high proportion of households in the force area that fall into the council tax Band A category. This means that a 1% rise in precept does not have the same impact as our neighbouring force in North Yorkshire and also Surrey (which raises the highest percentage of total funding through the local precept).

Police Funding in 2020/2021

Police Force	Gov't Funding £m	Precept £m	Total £m	Gov't Funding %	Precept %	£ Raised per 1% Precept £m
Durham	95.6	37.7	133.3	71.8%	28.2%	0.377
Northumbria	252.5	54.7	307.2	82.2%	17.8%	0.547
Cleveland	102.8	40.7	143.5	71.6%	28.4%	0.407
North Yorkshire	85.5	80.7	166.2	51.4%	48.6%	0.807
Surrey	112.4	137.0	249.4	45.1%	54.9%	1.370

Fair funding is essential if policing is to deal effectively with the rising complexity in its demand. A new funding formula should include provision for the fact that policing deals with harm as well as volume, and that policing is required, in the first instance, to prevent crime where possible. A great deal of policing work is taken up with non-crime related demand issues. County Durham and Darlington have a combination of urban and rural areas, affluence and deprivation which presents substantial challenges to providing an effective and efficient policing response. Further research needs to be conducted to ensure the needs of police forces across the country get a fair deal in any revised funding formula.

Council tax funding is an important aspect of local funding which must be considered in any future formula review.

The Police Uplift Programme

The Police Uplift Programme (PUP) aims to recruit 20,000 new officers by March 2023. Durham's share of this is 226 additional officers. This does not include the officers who will retire and be replaced as part of normal business. It is essential that the Force supports those younger in-service officers or there are likely to be risks retention and therefore efficient & effective recruitment.

Police Officer Strength by Force Area

Police Force	31 st March 2010	31 st March 2020	Change	% Change
Durham	1,507	1,099	408	27.1%
Northumbria	4,187	3,069	1,118	26.7%
Cleveland	1,724	1,267	457	26.5%
Cumbria	1,238	1,183	55	4.4%
North Yorkshire	1,486	1,425	61	4.1%
Surrey	1,890	1,833	57	3.0%

Our police officers provide an outstanding public service in keeping the Queen's Peace, and I am committed to ensuring their bravery, sacrifice and dedication is recognised. They protect the public from criminality,

they protect the public and particularly the vulnerable, they deter offending and reoffending through their neighbourhood presence and proactive working, and they pursue criminal justice through their response and investigation work. I am committed to ensure Durham Constabulary continue Attraction, Recruitment, Retention and Progression (ARRP) across all areas of protected characteristics, to attract, develop, progress, and retain a diverse workforce, which is representative of the communities we serve in line with the National Workforce Representation Toolkit.



Maximising Funding Opportunities

I will encourage the continuation of partnership funding bids such as the Safer Streets Fund which has successfully secured substantial sums for improvements in community safety in parts of County Durham and Darlington.

Social Value

I will include social value principles in all the Durham PCC Office and Constabulary procurement policies and processes and encourage the awarding of contracts for goods and services to organisations based in County Durham and Darlington. Social value criteria will form 10% (or more) of scoring for the award of high value contracts, such as the construction of a centralised custody and investigations facility. By attributing a 10% weighting to social value criteria, we will be the first police service in the UK to use this scoring approach to evaluate tender submissions in a high value procurement exercise. I will ensure that we get maximum social value benefits from any high value procurement projects.



Sustainable Policing

The pandemic has changed the way we operate, and I will actively support the use of policies and technology that improve the delivery of policing services and reduce the carbon footprint of my office and the Constabulary. The Constabulary take every opportunity to be energy efficient in the use of our buildings and fleet. The use of technology has enabled the sharing of information to officers and staff while working in your communities, increasing effective mobile working.

Social Capital / Civil Society

The Constabulary has worked with communities through a process called 'mutual gain' where local organisations and members of the community invested their time and energy to achieve beneficial results for the community. I will work with partners and communities to facilitate and enable opportunities to involve members of communities in the delivery of activities that lead to outcomes defined by the community.



13. Services for Victims and Grant Funding

Commissioning Strategy

My Commissioning Strategy sets out how I will commission services to support the delivery of the Police & Crime Plan.

There are three groups of local services which need to be in place to deliver my Vision: the Police Service, Local Criminal Justice Services, and community-based services to support those who have been victims of crime cope and recover, prevent crime and anti-social behaviour and keep communities safe.

Commissioning forms a crucial part of establishing, maintaining, and improving these local services, and ensuring that they are producing the outcomes that communities need. Commissioning involves understanding where gaps exist and what services are necessary, working in partnership to ensure they are delivered well, and evaluating their effectiveness.

My preferred approach is to co-commission services and that have been achieved with a shared service provider which supports victims of domestic abuse and the overarching service that assesses the needs of victims of crime and refers them to support organisations.

Commissioning Principles

My commissioning principles are grounded in the need to spend public money wisely, transparently, and in line with the objectives in the Police & Crime Plan.

I will:

- Work with other commissioners in the private, public, and voluntary sector to meet local need and achieve best value, by developing priorities that are jointly owned and solutions that facilitate the pooling of local skills, expertise, and assets.

- Include your views and your communities' views to ensure the services commissioned will improve confidence and address specific needs.
- Ensure robust contractual and financial arrangements are in place to review service delivery and make timely adjustments as needed.
- Embrace the principle of equal opportunities, by encouraging equity, equality and recognition of diversity by providing services that respond to the different needs and service requirements of people regardless of gender, race, disability, age, religious belief, marital status, ethnic origin, sexual orientation or gender identity.
- Be open and transparent about processes and decisions.
- Make decisions based on evidence of need.

Victims Services

Police & Crime Commissioners are responsible for commissioning local services to support victims of crime. To help with this, I receive an annual grant from the Ministry of Justice. I currently commission several specialist services to support young victims of crime, victims of domestic abuse and sexual violence as well as an overarching service that any victim of crime can receive support from. Support from these services is available even if a victim chooses not to report the crime to the police. Details of these services are available on my website.

All commissioned services are subject to initial quality assurance processes and ongoing performance management arrangements to ensure they are fit for the purpose of delivering support that meets the needs of our County Durham and Darlington communities. In 2021/22, I have allocated £592,000 to support victims of domestic abuse, £327,000 to support victims of sexual

violence and £351,000 to support the overarching service that assesses the needs of victims of crime and refers them to support organisations that help them cope with the impact of crimes committed against them. This funding will help the delivery of my Safer People strategic priority and my Protect strategic aim.

The domestic abuse and sexual violence support uplift funding has enabled money to be targeted at specialist services providing tailored support to communities that have not accessed these services previously. The funding has enabled an increase in capacity to take extra referrals, reduce waiting lists and increase the equality of access to these much-needed services.

Anti-Social Behaviour

Police & Crime Commissioners are responsible with agencies from the community safety partnerships to provide support to the victims, survivors, and alleged perpetrators of anti-social behaviour. I have committed £207,000 for our nationally recognised and award-winning community peer mentor service, which has problem solved many cases referred to the police, helped socially isolated and vulnerable individuals in our communities and reduced demand on the policing service. I have committed just over £1,000,000 to support the delivery of my Safer Communities strategic priority and my Prevent and Deter strategic aims.

My Office, in collaboration with the police and two local authorities applied for and succeeded in achieving substantial sums of money to improve the community safety infrastructure and target home security activities in both County Durham and Darlington.

14. Roles and Responsibilities

<p>The Police Reform and Social Responsibility Act (2011) established the role of Police & Crime Commissioner. The Act set provisions for the replacement of the police authorities with directly elected Police & Crime Commissioners aiming to improve police accountability by ‘reconnecting’ the public with policing.</p>	Role	Responsibilities
	Police & Crime Commissioner	<ul style="list-style-type: none"> • Setting the strategic direction for policing in County Durham and Darlington • Publishing a Police & Crime Plan • Setting the budget and precept for policing in County Durham and Darlington • Commissioning of victims’ support services • Holding the Chief Constable to account for delivering policing that is efficient, effective, and responsive to the needs of the public as set out in the Police & Crime Plan • Appointing, and if necessary, dismissing the Chief Constable of Durham Constabulary
	Chief Constable	<ul style="list-style-type: none"> • Keeping the communities of County Durham and Darlington safe and secure • Delivering an efficient and effective policing service which responds to the needs of the public • Manage the resources and budgets of the Constabulary
	Police & Crime Panel	<ul style="list-style-type: none"> • Reviewing, reporting, and making recommendations on the Police & Crime Plan and the policing precept • Scrutinising key strategic decisions and documents • Making recommendations to the Police & Crime Commissioner on the discharge of their functions • Holding confirmation hearings for the proposed appointments of Chief Constable, Chief Executive and Chief Finance Officer • Power to suspend the Police & Crime Commissioner if charged with an imprisonable offence or appoint an acting Police and Crime Commissioner where the incumbent is incapacitated, resigns or is disqualified

Role	General	Complaints
Police & Crime Commissioner	<p>The PCC is elected every four years and is the chair of the corporation sole. (Incumbent Commissioner will serve a three-year term due to delays from Covid-19 pandemic).</p> <p>Further statutory duties and powers are set out within the Act.</p>	<p>Local oversight of the complaint handling by Durham Constabulary.</p> <p>Independent Review Body for certain complaints made through the formal complaints system within Durham Constabulary and dealing with complaints made against the Chief Constable.</p>
Chief Constable	<p>The Act protects the operational independence of the police by making it clear that the Chief Constable retains direction and control of all officers and staff.</p>	<p>Consider and investigate any complaints or conduct matters against police officers and staff.</p>
Police & Crime Panel	<p>Scrutinise the decisions of the Police and Crime Commissioner.</p> <p>Membership contains of a maximum of 10 local councillors from each of the local authorities in County Durham and Darlington, plus two independent members.</p> <p>There is a requirement for political and geographical balance amongst the elected members of the Panel.</p>	<p>Consider any complaints or conduct matters against the Police & Crime Commissioner.</p>

Get in Touch

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DH1 5TT

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Please visit: www.durham-pcc.gov.uk



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Police and Crime Panel

17th September 2021

Media Report



Report of the Durham Police and Crime Commissioner

1. Purpose

This paper provides an update of press and social media coverage concerning the work of the Durham Police and Crime Commissioner since the previous meeting.

2. Top press releases published

Press releases published since the last meeting include:

- PCC is calling for MPs to protect shopworkers
- APCC appoints PCC Joy Allen Joint Lead and Deputy Lead across a range of portfolios
- Darlington to mark UK's first ASB Awareness Week
- PCC addresses government plans to tackle violence against women and girls
- Have your say on a new Police and Crime Plan for County Durham and Darlington
- PCC's plan to tackle anti-social behaviour is top priority
- PCC responds to ONS Drug Related Deaths statistics
- PCC responds to HMICFRS report on fraud
- Commissioner commits to open and transparent democracy – Public Accountability Meeting
- PCC secures new funding to help prevent domestic abuse in County Durham and Darlington
- Community Speed Watch receive funding to improve road safety and tackle speeding
- Police and Crime Commissioner puts the needs of victims at the top of her agenda – ASB and Victims' Champion Roles
- PCC marks 100 days in office
- PCC approves plans for centralised custody and investigations suite

Key publications include Northern Echo, Chronicle Live, Aycliffe Today, Durham Advertiser, Newton News, Darlington & Stockton Times, Sunderland Echo and Teesside Live.

Broadcast

- BBC Radio Newcastle Interview – 04.08.21 - In response to ONS drug death rate figures
- Metro Radio Interview – 05.08.21 – Police and Crime Plan Consultation open
- BBC Radio Tees Interview – 06.08.21 - In response to HMICFRS report on fraud

3. Social media activity

- 7668 followers on Twitter (6th highest amongst PCCs)
- 6084 followers on Facebook (2nd highest amongst PCCs)
- 712 followers on the PCC Instagram Account (8th highest amongst PCCs)

**As of 03/09/21*

Top social media posts between (01.07.21 - 31.08.21)

Top tweets:

- 9.5k reach – PCC advertises for ASB and Victims' Champion roles
- 6.6k reach – PCC Joy Allen marks 100 days in office
- 5.9k reach – PCC launches consultation on Police and Crime Plan
- 5.7k reach – Joy Allen announced as APCC lead and deputy leads
- 5.4k reach – PCC meets with TESLA

Top Facebook posts:

- 66.3k reach – Have your say on a new Police and Crime Plan
- 22.9k reach – Accountability meeting announced for custody suite
- 19.9k reach – Have you say on rural policing
- 15.1k reach – Consultation on Police and Crime Plan launched
- 9.1k reach – Visit with Road Safety Policing Team

Top Instagram posts:

- 268 reach – Durham Pride
- 239 reach – Ludworth Village Show
- 214 reach – New Safety Camera Vans
- 210 reach - PCC meeting with NHS Foundation Trust
- 191 reach – PCC Joy Allen meets with TESLA leads

4. Columns

- One Darlington Magazine – Safer Streets Round 2 in partnership with Durham Constabulary – Issue 6 Sept
- New column space agreed from September in Bishop Press, Shildon Town Crier, Ferryhill & Chilton Chapter and Spennymoor News

5. Recommendations

Panel Members are recommended to note the information contained in this report.

Lucy Constantine (Senior Media Officer) / **Simon Hahn** (Digital Media Officer)

Appendix 1: Risks and Implications

Finance

None

Staffing

None

Equality and Diversity

None

Accommodation

None

Crime and Disorder

None

Children's Act 2004

None

Stakeholder/Community Engagement

None

Environment

None

Collaboration and Partnerships

None

Value for Money and Productivity

None

Potential Impact on Police and Crime Plan Priorities

Positive coverage of activity will help to boost confidence in policing.

Commissioning

None

Other risks

None

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Police and Crime Panel

17th September 2021

Performance Progress Report

Report of the Police and Crime Commissioner



Purpose

1. To update the Police and Crime Panel on the current work strands associated with developing performance management of the Police and Crime Plan 2021-2024.

Background

2. Quarterly progress on the performance of the previous Police, Crime and Victims' Plan 2017-20 has been routinely delivered to the Police and Crime Panel. To achieve this an internal 'Strategic Work Plan' was developed to sit behind the overarching public facing plan. This document allows the Police and Crime Commissioner's Office (OPCC) to assess police and partner performance against the plan, as well as enabling the OPCC to provide continuous self-assessment.
3. The 'Strategic Work Plan' and internal OPCC governance and accountability meetings all serve to inform the Quarterly Performance Report for the Panel.

Next Steps

4. The OPCC is in the process of developing a new 'Strategic Work Plan' which will enable the PCC to hold the Chief Constable to account and facilitate effective partnership working. The new document will be targeted towards providing a narrative (quantitative and qualitative) around the key deliverable points within the plan.
5. The development of a new subsidiary plan, in both content and application, will enable the development of a new Quarterly Performance report. The plan will also provide meaningful questioning and topic discussion at Executive Board.¹

Recommendations

6. It is recommended that Panel members note the report and await the new iteration of the Quarterly Performance Report.

Joy Allen
Police and Crime Commissioner

¹ The main internal governance meeting in which the PCC holds the Chief Constable to account for the totality of policing.

Appendix: Risks and Implications

Finance

N/A

Staffing

N/A

Equality and Diversity

N/A

Accommodation

N/A

Crime and Disorder

N/A

Children's Act 2004

N/A

Stakeholder/Community Engagement

N/A

Environment

N/A

Collaboration and Partnerships

N/A

Value for Money and Productivity

N/A

Potential Impact on Police and Crime Plan Priorities

Timely completion of internal performance management processes is essential to delivering the Police and Crime Plan.

Commissioning

N/A

Other Risks

N/A

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Police and Crime Panel

17th September 2021

HMICFRS inspections



Report of the Police and Crime Commissioner

Purpose

1. To brief the Police and Crime Panel on the findings of the recent inspections/ report by HM Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) that have required a PCC comment, listed below:
 - A duty to protect: Police use of protective measures in cases involving violence against women and girls.
 - Interim report: Inspection into how effectively the police engage with women and girls
 - A review of 'Fraud: Time to choose
 - A joint thematic inspection of the police and Crown Prosecution Service's response to rape – Phase one: From report to police or CPS decision to take no further action.

Individual inspections and findings

A duty to protect: Police use of protective measures in cases involving violence against women and girls.

2. The inspection's overarching findings are pending public release.

Interim report: Inspection into how effectively the police engage with women and girls

3. The inspection's overarching findings are as follows:
 - The Government, police, criminal justice system and public sector should immediately and unequivocally commit to prioritising the response to violence against women and girls, supported by sufficient funding and mandated responsibilities
 - The police should make the relentless pursuit and disruption of perpetrators a national priority, and their capability and capacity to do this should be enhanced and

- Funding and structures should be put in place to ensure victims receive tailored and consistent support.
4. Durham Constabulary and the OPCC are working to produce a cohesive strategy to address violence against women and girls, which is also a key deliverable held within the Police and Crime Plan 2021-24 under the Safer People priority.

A review of 'Fraud: Time to choose

5. The inspection's overarching finding is as follows:
- National Police Chiefs' Council Coordinator for Economic Crime, National Crime Agency, National Economic Crime Centre, and City of London Police should work together to set up an effective national tasking and co-ordination process for fraud.

A joint thematic inspection of the police and Crown Prosecution Service's response to rape – Phase one: From report to police or CPS decision to take no further action

6. The report's overarching findings are as follows:
- Ensure staff police forces and the CPS should work together to build a seamless approach
 - Police forces should record information on the protected characteristics of victims and
 - Police forces should work with local support services to provide bespoke, wrap-around support for victims at every stage.
7. Durham Constabulary already have significant strands of work across these overarching themes. However, there is always a willingness to drive improvement which has manifested itself into specific projects focussed on rape for the Force.

Recommendations

8. That the Panel notes the content of the inspection report.

Joy Allen
Police and Crime Commissioner

Appendix 1: Risks and Implications

Finance

N/A

Staffing

N/A

Equality and Diversity

N/A

Accommodation

N/A

Crime and Disorder

N/A

Children's Act 2004

N/A

Stakeholder/Community Engagement

N/A

Environment

N/A

Collaboration and Partnerships

N/A

Value for Money and Productivity

N/A

Potential Impact on Police and Crime Plan Priorities

N/A

Commissioning

N/A

Other risks

N/A

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Police and Crime Panel

17th September 2021

PCC Decision Records

Report of the Police and Crime and Commissioner



Purpose

1. To update Panel Members on the Police and Crime Commissioner's decision register for 2021-22 and address the forward plan.

Background

2. Key decisions are made at an Executive Board comprising the PCC, the PCC's Chief Executive, the Chief Constable, and the Joint Chief Finance Officer. Other officers of the PCC or the Chief Constable will attend as and when required. On occasion it is necessary to take decisions outside of this process for reasons of expediency, but all relevant parties are consulted and informed.

Decision Making Process

3. All key decisions are supported by a report setting out the decision required, all relevant factors to be considered, the outcome of any consultation undertaken and the risks and implications of the course of action being recommended.
4. An online record is maintained of all key decisions taken by the OPCC. This includes a link to any documents which are disclosable under FOI. This record includes decisions taken by the PCC or any person to whom delegated powers have been granted.
5. The PCC will consider holding public meetings when this will provide a means of consultation on decisions (i.e. precept consultation) where there is a clear interest in actively seeking views of the community.
6. The PCC may choose to delegate powers to any deputy appointed, her statutory officers or a senior member of police staff.
7. A record is kept of all decisions made under delegated powers detailing the factors taken into consideration, including any consultation carried out.
8. Decisions to be made by the PCC will relate in the main to his statutory functions and financial responsibilities. A Forward Plan for key decisions to be taken over a 3 month period will be published on the PCC's website.
9. Generally Key decisions are likely to include:

- The preparation, drafting and issuing of the Police and Crime Plan
- Issuing the precept
- Adopting a Medium-Term Financial Plan
- Commissioning of Services
- Preparation and issue of the Annual Report
- Any decision which is of significant public interest or impact either generally or on a particular locality
- Any decision which will incur revenue expenditure in excess of £100,000
- Any decision which will incur capital expenditure in excess of £100,000
- The approval of or adoption of strategies/policies
- Key procurement decisions
- Significant changes to the police estate
- Allocation of grants

10. Details of the Police and Crime Commissioner's Decision Register 2021 can be found in Appendix 2.

Recommendation

11. That Panel Members note the contents of the report and ask any questions.

Joy Allen

Police and Crime Commissioner

Appendix 1: Risks and Implications

Finance

All decisions with financial implications are made with value for money as a key consideration and are affordable within budgets.

Staffing

n/a

Equality and Diversity

n/a

Accommodation

n/a

Crime and Disorder

n/a

Children's Act 2004

n/a

Stakeholder/Community Engagement

Consultation with key stakeholders is carried out as appropriate to each decision.

Environment

n/a

Collaboration and Partnerships

Consultation with key partners is carried out as appropriate to each decision.

Value for Money and Productivity

n/a

Potential Impact on Police and Crime Plan Priorities

Decisions will impact directly or indirectly on the pursuit of Police and Crime Plan priorities.

Commissioning

Several decisions relate to commissioning of services.

Other risks

n/a

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Key Decisions

(Links to more detailed reports are available on the website)

Decision Number	Decision Taker	Details
2021-001	Acting PCC	<p>A review was undertaken in 2020 of the North East Transformation, Innovation and Collaboration (NETIC) unit.</p> <p>A decision was made to disband the NETIC team with effect from 31st March 2021. The Cyber and other existing collaborations that PCCs and Chief Constables deem appropriate will be retained.</p>
2021-002	Acting PCC	<p>The Acting PCC approved contributions presented at the Commissioning Board held on 13th January 2021.</p> <p>£22,000 contribution toward the Rural Communities Speedwatch Vehicle.</p> <p>£3,050 contribution toward the provision of a male Independent Sexual Violence Advisor.</p> <p>£2,000 contribution toward the Sliding Door Project (national initiative for Modern Slavery and Human Trafficking).</p>
2021-003	Acting PCC	<p>The Office of the Durham Police and Crime Commissioner noted and approved the procurement methods investigated for the provision of a National Driver Offending Re-Training Scheme (NDORS).</p>
2021-004	Acting PCC	<p>The Acting PCC is asked to give approval, based on the financial needs of the organisation and the public consultation to propose to the Police and Crime Panel, the increase of the Police Precept for 2021/22 by 7% , equivalent to £15 per year or 29p a week for a Band D property. However, as most properties in County Durham and Darlington are within a Council Tax Bands A-C, these households would see an increase in their bill of between 19p-26p per week.</p> <p>The Panel agreed to this at their meeting on 4th February 2021.</p>
2021-005	Acting PCC	<p>The Acting PCC and the Executive Board have agreed to fulfil the pledge made to the Police Arboretum Memorial Trust and will contribute of £20,000 to the Trust decision made at the Executive Board meeting on 18th February 2021.</p>
2021-006	Acting PCC	<p>As the result of a Section 22 Agreement the Acting PCC reviewed this agreement and agreed to further fund the Modern Slavery and Organised Immigration Crime programme in 2021/22.</p>

2021-007	Acting PCC	The Acting PCC agreed to the proposal that the finalised terms for land acquisition in relation to the proposed new custody facility are approved and that solicitors are instructed to develop contracts. Also, that contract exchange is expedited, subject to receipt of planning permission, to enable progression of RIBA Stage 4.
2021-008	Acting PCC	The Acting PCC agreed to the recommendations in the report and has approved the Medium-Term Financial Plan for 2021/22 to 2024/25 which sets out the key financial issues facing the PCC over this period. Options were provided for delivering a balanced budget and capital programme over the medium term. Decision was made at an Extraordinary Executive Board held on 25 th February 2021.
2021-009	Acting PCC	As a result of work carried out by the Transforming Forensics Programme, police forces and PCC officers now wish to enter into a collaboration agreement pursuant to section 22A of the Police Act 1996 (as amended by the Police Reform and Social Responsibility Act 2011) to establish a Forensic Capability Network (FCN). A revised Section 22 Agreement in relation to the FCN was approved and signed by both the Acting PCC and the Chief Constable of Durham Constabulary.
2021-010	Acting PCC	The Acting PCC approved contributions presented at the Commissioning Board held on 10 th March 2021. £4,325 contribution to With Youth in Mind Project. £120,000 OPCVC contribution to the Making Every Adult Matter (MEAM) Project in East Durham. £30,000 contribution to Project Manager for the Making Every Adult Matter (MEAM) Project in East Durham.
2021-011	Acting PCC	That the Acting PCC note the Procurement process used to appoint a supplier for the provision of a National Driver Offender Re-Training Scheme (NDORS) revision. The Acting PCC approved the procurement methods investigated and recommendations put forward by the Evaluation Team to award the contract to Bidder 2.
2021-012	Acting PCC & North East counterparts	The North East Region of PCCs agreed to the proposed strategic direction of Regional Casualty Bureau arrangements, building on existing good practice and progressing the further establishment of Regional Casualty Bureau arrangements. This will provide improved national resilience and meet the requirements of the Strategic Policing Review.

2021-013	PCC	The PCC approved contributions presented at the Commissioning Board held 5 th July 2021. £2,500 Durham Pride £3,000 Keep in the Know
2021-014	PCC	The PCC approved the request presented at the Commissioning Board held 11 th August 2021 which is to continue to fund the Tees Valley Inclusion Project (HALO) which focuses on honour-based violence, forced marriage and genital mutilation. £22,500 per annum for 2022
2021-015	PCC	The PCC has approved plans for a centralised custody and investigation suite in Spennymoor.

Forward Plan

- Covid-19 Recovery
- Commissioning and Grant Funding for 2022/23
- Medium-Term Financial Plan

Police and Crime Panel

17th September 2021

PCC Commissioning Update

Report of the Police and Crime and Commissioner



Purpose

1. To update Panel Members of funding decisions taken at the Commissioning Boards in July and August 2021.

Commissioning Board Decisions

2. The following decisions were taken at the Commissioning Reports

July 2021

- £2,500 contribution towards the 2021 Annual Durham Pride Event.
- £3,000 contribution towards "Keep in the Know" to promote the use of the neighbourhood alert messaging system.

August 2021

- Continue to fund the Tees Valley Inclusion Project (HALO) which focuses on honour-based violence, forced marriage and genital mutilation of £22,000 per annum.

Recommendation

3. To consider the report and provide any comments and questions.

Charles Oakley
Head of Governance & Finance

Appendix 1: Risks and Implications

Finance

All funding decisions are reflected in the OPCVC 2021/22 budgets.

Staffing

n/a

Equality and Diversity

n/a

Accommodation

n/a

Crime and Disorder

Many of the projects are aimed at reducing crime and disorder.

Children's Act 2004

n/a

Stakeholder/Community Engagement

Information about the PCC's funding streams is set out in the Police and Crime Plan.

Environment

n/a

Collaboration and Partnerships

n/a

Value for Money and Productivity

Value for Money is a key consideration in the allocation of all funding.

Potential Impact on Police and Crime Plan Priorities

All funding is expected to have a positive impact on priorities.

Commissioning

As per the report.

Other risks

n/a

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Durham Police and Crime Panel

17 September July 2021

Complaints Update

Report of Helen Lynch, Monitoring Officer and Clerk to the Police and Crime Panel

1 Purpose of the Report

- 1.1 To update members on number of formal complaints received since the last meeting.

2 Executive Summary

- 2.1 On 16 October 2020 the Police and Crime Panel approved an update to the procedure for handling complaints relating to the PCVC or the Deputy PCVC. In addition to this the Police and Crime Panel agreed to receive at each regular meeting an update on the number of formal complaints received including those which may have been rejected without consideration by the Panel in accordance with the procedure.

3 Recommendation

- 3.1 The Panel are asked to note the report.

4 Complaints Procedure

- 4.1 The Police and Reform and Social Responsibility Act 2011 sets out the role and responsibility of Panels, this includes handling complaints relating to the Police and Crime Commissioner and their Deputy where appointed.
- 4.2 The Police and Crime Panel on 16 October 2020 reviewed and agreed an update to the procedure for dealing with complaints and conduct matters about the PCVC and their Deputy. The updates to the procedure were made following recommendations of the Local Government Association (LGA) on the best practice for complaints handling.
- 4.3 Following the approval by the Panel to adopt the updated procedure, the procedure took effect for all complaints received after 16 October 2020. A copy of the updated procedure is available on the Durham County Council website and is also available on request.

5 Complaints Update

- 5.1 The Panel have delegated responsibility to the Monitoring Officer to the Police and Crime Victims Commissioners Office for the initial receipt of complaints, and referral to the Panel, if there appears to be any substance in it. There may be instances where a complaint is not presented to the Panel such as withdrawn complaints or those which are outside of the policy to be considered.
- 5.2 In order to promote transparency and ensure effective scrutiny it was agreed on 16 October 2020 that the Panel would receive a report at each regular meeting on formal complaints received relating to the PCVC, including those which have not been presented to the Panel.
- 5.3 Between 9 July 2021 and 9 September 2021 there have been no formal complaints received against the Police and Crime Commissioner. Correspondence was received on 26 August 2021 relating a complaint on operational policing matters. This was forwarded to the PCC for complaint handling as this is outside the scope of complaints considered by the Police and Crime Panel.

Background Papers

None

Contact: Kamila Coulson-Patel Tel: 03000 269674

Appendix 1

Legal Implications

The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 set out the functions of police and crime panels in relation to the handling of complaints concerning the conduct of police and crime commissioners, and provide for local arrangements to be made in order to resolve complaints.

Finance

None specific for this report.

Consultation

None specific for this report. .

Equality and Diversity / Public Sector Equality Duty

None specific for this report.

Climate Change

None specific for this report.

Human Rights

None specific for this report.

Crime and Disorder

None specific for this report.

Staffing

None specific for this report.

Accommodation

None specific for this report.

Risk

None specific for this report.

Procurement

None specific for this report.

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Durham Police and Crime Panel

17 September 2021

Police and Crime Panel Work Programme update 2021/22

Report of Helen Lynch, Head of Legal and Democratic Services Electoral division(s) affected:

None

Purpose of the Report

- 1 To provide the Police and Crime Panel (PCP) with an update on its work programme for 2021/2022.

Executive summary

- 2 The report provides details of panel meetings dates, anticipated items and flexibility required within the panel's work programme to meet and deliver its responsibilities within the Police Reform and Social Responsibility Act 2011.

Recommendation

- 3 The Police and Crime Panel are asked to
 - (a) Note the updated work programme for 2021/22 and the flexibility it offers to respond to emerging issues.

Background

- 4 At its meeting on 19th July 2021, the panel agreed its work programme for 2021/22. It was noted within this report that dates for the panel's meetings were to be confirmed and that an update report be presented to its next meeting.
- 5 Dates for PCP meetings during 2021/22 have been agreed and are scheduled to take place on
 - 17 September 2021, 2.00 p.m., Council Chamber, County Hall, Durham
 - 10 January 2022, 9.30 a.m., Council Chamber, County Hall, Durham
 - 3 February 2022, 9.30 a.m., Council Chamber, County Hall, Durham
 - 7 March 2022, 9.30 a.m., Council Chamber, County Hall, Durham

Work Programme 2021/22

- 6 The Panel's rules of procedure state that the PCP will be responsible for setting its own work programme taking into account the priorities defined by the Police and Crime Commissioner (PCC) within the context of the Police and Crime Plan and Annual Report. The work programme must also include the functions described in the terms of reference for the panel.
- 7 The work programme will enable the PCP to plan and focus on how it will effectively provide challenge to the PCC and deliver its responsibilities within the context of the terms of reference and rules of procedure namely:
 - (a) Review and comment on the Draft Police and Crime Plan and Precept
 - (b) Reviewing the PCC's Annual Report
 - (c) Holding confirmation hearings following a proposed appointment by the PCC to the posts of Chief Constable, Deputy Police and Crime Commissioner, Chief Executive Officer and Chief Finance Officer within the Commissioner's Office.
- 8 In addition, the Panel's meetings have included the following areas as standard agenda items:
 - (a) Media Articles
 - (b) PCC Quarterly Performance Report
 - (c) PCC Commissioning Activity
 - (d) PCC Decisions
 - (e) HMICFRS Inspection Reports

- 9 The Panel can also establish ‘Sub Committees and Task Groups’ to undertake specific task-based work on issues it deems necessary in line with its remit.
- 10 Appendix 2 provides members with an updated work programme and dates of when items are scheduled to be considered at the panel’s meetings during 2021/22. It is to note that engagement between the Panel’s Chair, Vice Chair and secretariat will take place with the Office of the PCC to confirm agenda items prior to each meeting. In addition, the panel’s work programme remains flexible to accommodate any additional items that are identified throughout the year.

Conclusion

- 11 The Annual report provides Members with an overview of activity undertaken by the panel during 2020/21 and development of the panel’s work programme for 2021/22.

Background papers

- None

Other useful documents

- None

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	Jonathan Slee	Tel: 03000 268142

Appendix 1: Implications

Legal Implications

The Panel's Annual Report includes Panel activity in accordance with the Police Reform and Social Responsibility Act 2011 and requirements within the Home Office Grant Agreement 2020/21.

The Panel's work programme is to be delivered in accordance with the Police Reform and Social Responsibility Act 2011

Finance

The Panel's Annual report includes panel support within the Home Office Grant Agreement and activity through precept consultation and consideration of the Acting PCVC's precept

Consultation

The Panel's work programme includes precept consultation and consideration of the Acting PCVC's precept.

Equality and Diversity / Public Sector Equality Duty

None

Climate Change

None.

Human Rights

None

Crime and Disorder

This is a key focus of the role of the Police and Crime Commissioner and Police and Crime Panel. Activity within the Panel's Annual report and work programme aims to contribute to reducing crime and disorder within County Durham & Darlington.

Staffing

None

Accommodation

None

Risk

None

Procurement

None.

Appendix 2: Durham Police and Crime Panel Annual Report 2021/22

Date & Time	Suggested Items for Work Programme
17 September 2021 2.p.m. Council Chamber, County Hall, Durham	<ul style="list-style-type: none"> ● Media Articles ● Draft Police and Crime Plan ● PCC Performance Report ● PCC Commissioning Activity ● PCC Decisions ● HMICFRS Inspection Reports ● Complaints Update
10 January 2022 9.30 a.m. Council Chamber, County Hall, Durham	<ul style="list-style-type: none"> ● Media Articles ● PCC Performance Report ● PCC Commissioning Activity ● PCC Decisions ● HMICFRS Inspection Reports ● Complaints Update ● PCP Independent Co-opted Members
3 February 2022 9.30 a.m. Council Chamber, County Hall, Durham	<ul style="list-style-type: none"> ● Media Articles ● PCC Proposed precept for 2022/23 ● PCC Performance report ● PCC Commissioning Activity ● PCC Decisions ● HMICFRS Inspection Reports ● Complaints Update
7 March 2022 9.30 a.m. Council Chamber, County Hall, Durham	<ul style="list-style-type: none"> ● Media Articles ● PCC Performance Report ● PCC Commissioning Activity ● PCC Decisions ● HMICFRS Inspection Reports ● Complaints Update

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